

# Easy access to legal help through our website

## Simple login and guided process to get the legal help you need

The MetLife Legal Plans website makes it easy for you to access your benefits and find attorneys. You will create an account on the site, giving you access to everything you need to use your legal plan, as well as our digital estate planning solution.

### Getting Started

Visit [members.legalplans.com](https://members.legalplans.com), and create an account with the email of your choice, personal or work, and password to begin setting up your account. Once you do this, you will be asked to provide some personal information, including your full name, address and the employer or organization offering the legal plan to confirm your eligibility.

You have the option to set up Multi-Factor Authentication to enhance the security of your account. To set this up, go to “Login settings” and select “Enable” for “Multi-factor Authentication.” You will receive a security code by email that you will use to log in. Once this is enabled, going forward you will receive a code each time you log in that will need to be entered to access the site.

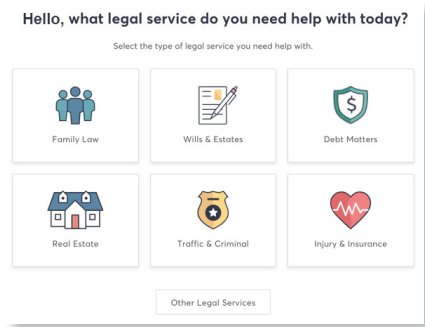
### Using your plan

Once we confirm your eligibility, you will have access to a guided process to see your coverages and be connected to an attorney to help you with your legal issue. After you select an attorney to help you with your issue, we will send you an email with the attorney’s contact information and the case numbers you’ll need to provide to the attorney when you make an appointment. All you need to do after that is call the attorney to discuss your issue or make an appointment.

### Digital estate planning solution

The website also provides you with the ability to create wills, living wills and powers of attorney online in as little as 15 minutes. The self-guided process allows you to create state-specific documents for yourself and your spouse. You can access the service by clicking on “Wills and Estates” from the main menu, and then clicking on “Estate Plan Bundle” from the coverage page. Based on your responses to the screening questions, you will either continue to the online process or you will be directed to an attorney.

If you need help setting up an account or using the site, please contact us at 800.821.6400.



[metlife.com](https://metlife.com)

Group legal plans provided by MetLife Legal Plans, Inc., Cleveland, Ohio. In certain states, group legal plans are provided by Metropolitan General Insurance Company, Warwick, RI. Some services not available in all states. No service, including consultations, will be provided for: 1) employment-related matters, including company or statutory benefits; 2) matters involving the employer, MetLife and affiliates and plan attorneys; 3) matters in which there is a conflict of interest between the employee and spouse or dependents in which case services are excluded for the spouse and dependents; 4) appeals and class actions; 5) farm and business matters, including rental issues when the participant is the landlord; 6) patent, trademark and copyright matters; 7) costs and fines; 8) frivolous or unethical matters; 9) matters for which an attorney client relationship exists prior to the participant becoming eligible for plan benefits. For all other personal legal matters, an advice and consultation benefit is provided. Additional representation is also included for certain matters. Please see your plan description for details. MetLife® is a registered trademark of MetLife Services and Solutions, LLC, New York, NY.